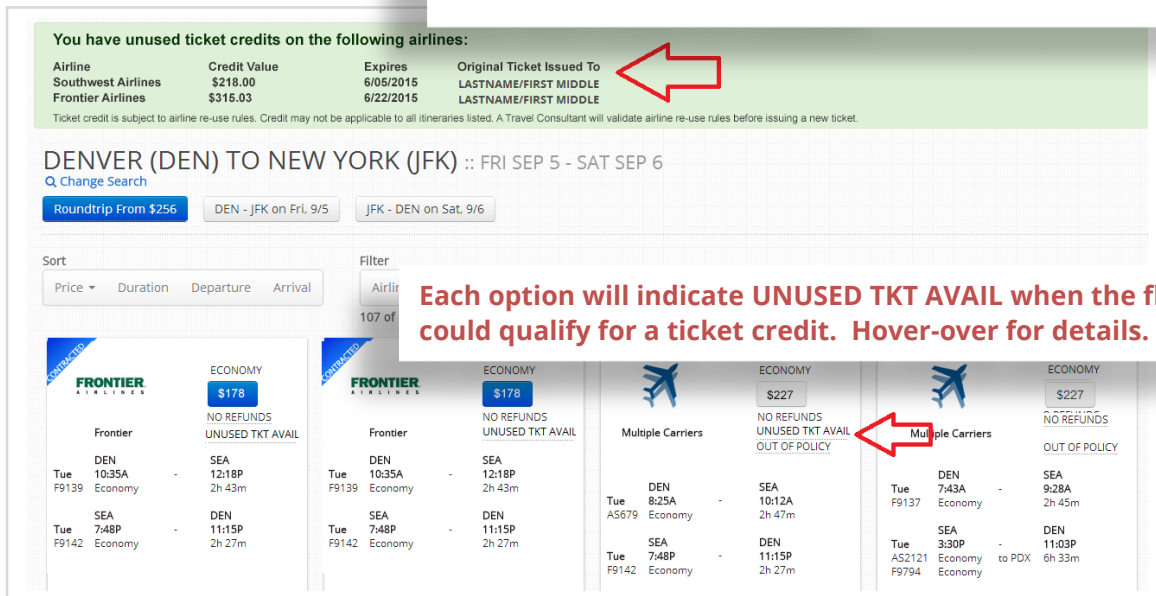


Short's Travel Online (STO) – Unused Tickets

Short's Travel is excited to introduce an enhancement to STO that will further drive cost savings in your travel program. Travelers and travel arrangers will now see unused ticket credits within STO search results to assist them with choosing the best flight. They can also easily request to apply an unused ticket credit toward the new ticket purchase at check-out.

STO Search Results

STO will alert the traveler at the top of search results when unused ticket credits are available.



You have unused ticket credits on the following airlines:

Airline	Credit Value	Expires	Original Ticket Issued To
Southwest Airlines	\$218.00	6/05/2015	LASTNAME/FIRST MIDDLE
Frontier Airlines	\$315.03	6/22/2015	LASTNAME/FIRST MIDDLE

Ticket credit is subject to airline re-use rules. Credit may not be applicable to all itineraries listed. A Travel Consultant will validate airline re-use rules before issuing a new ticket.

DENVER (DEN) TO NEW YORK (JFK) :: FRI SEP 5 - SAT SEP 6

Roundtrip From \$256 | DEN - JFK on Fri. 9/5 | JFK - DEN on Sat. 9/6

Sort: Price, Duration, Departure, Arrival | Filter: Airline

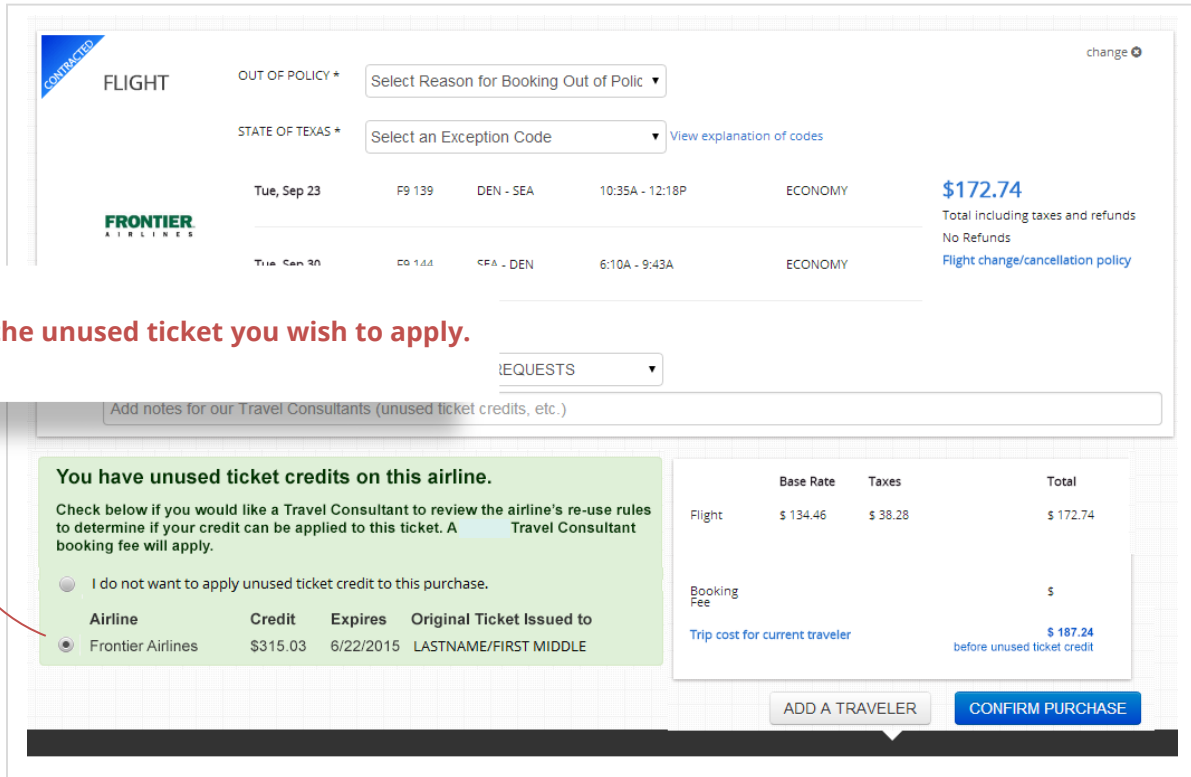
Each option will indicate UNUSED TKT AVAIL when the flights could qualify for a ticket credit. Hover-over for details.

Carrier	Class	Price	Refund Policy	Notes
FRONTIER	ECONOMY	\$178	NO REFUNDS	UNUSED TKT AVAIL
FRONTIER	ECONOMY	\$178	NO REFUNDS	UNUSED TKT AVAIL
Multiple Carriers	ECONOMY	\$227	NO REFUNDS	UNUSED TKT AVAIL
Multiple Carriers	ECONOMY	\$227	OUT OF POLICY	

STO will display credits fully unused tickets (all flight segments for the previous ticket were never traveled).

Applying Unused Ticket Credits at Purchase

When purchasing a ticket, the traveler will see their unused tickets for the airline selected and can request the credit be applied to their online booking. The reservation will be routed to a Travel Consultant. The total trip cost will reflect any Travel Consultant ticketing fees.



SELECTED

FLIGHT

OUT OF POLICY *

STATE OF TEXAS * [View explanation of codes](#)

FRONTIER AIRLINES	Tue, Sep 23	F9 139	DEN - SEA	10:35A - 12:18P	ECONOMY	\$172.74 Total including taxes and refunds No Refunds Flight change/cancellation policy
	Tue, Sep 20	F9 144	SEA - DEN	6:10A - 9:43A	ECONOMY	

REQUESTS

You have unused ticket credits on this airline.

Check below if you would like a Travel Consultant to review the airline's re-use rules to determine if your credit can be applied to this ticket. A Travel Consultant booking fee will apply.

I do not want to apply unused ticket credit to this purchase.

Airline	Credit	Expires	Original Ticket Issued to
<input checked="" type="radio"/> Frontier Airlines	\$315.03	6/22/2015	LASTNAME/FIRST MIDDLE

	Base Rate	Taxes	Total
Flight	\$ 134.46	\$ 38.28	\$ 172.74
Booking Fee			\$
Trip cost for current traveler			\$ 187.24 before unused ticket credit

Select the unused ticket you wish to apply.

The Travel Consultant will validate and apply the ticket credit less any airline exchange fees. After the Travel Consultant has issued the new ticket, the confirmation invoice will reflect the final ticket cost.

